Subject: Response to consolidated Prebid Queries-Backup Appliances

REPLY / CLARIFICATION TO BIDDERS QUERIES RAISED DURING PRE-BID MEETING					
Tender Ref. No.:		354399			
Tender Subject		Supply & Installation of Backup Appliances at PR & DR DC of GEL with Licenses for a period of 5 Years			
Sr. No.	**Page No. / Clause No.**	**Title of Clause as per tender**	**Description of clause as per tender**	**Bidder's Query**	**GEL Reply**
1	Section 2 (Scope of work) Pg 10 / Clause 7	Payment terms	2nd ,3rd and 4th year at start of the each year & 5th year at end of contract.	We would like to have upfront payment in NetBackup SW for 18qty & 2 qty.	70% payment shall be done at the time of delivery of Hardware & Software Licenses - (SOR Hardware & Software) balance 30 % will done after Successfully installation and commissioning of Backup Appliances at both PR DC and RD DC.
2	Section 2 (Scope of work) Pg 11 / Clause 11	Hardware requirements	DC - Premium (24x7) Support with 4- hour Parts Delivery for Appliances- 100TB-6x25G-4x32G-INFO; DR - Premium (24x7) Support with 4- hour Parts Delivery for Appliances- 35TB-6x25G-4x32G-INFO	Pl consider premium support 24*7 for DC & DR. Premium (24x7) Support for V5270-36TB-6x25G-4x32G INFO	Tender terms prevail.
3	Section 2 (Scope of work) Pg 10 / Clause 7	Payment terms	2nd ,3rd and 4th year at start of the each year & 5th year at end of contract.	We would like to have upfront payment in NetBackup SW for 18qty & 2 qty.	70% payment shall be done at the time of delivery of Hardware & Software Licenses - (SOR Hardware & Software) balance 30 % will done after Successfully installation and commissioning of Backup Appliances at both PR DC and RD DC.
4	Section 2 (Scope of work) Pg 11 / Clause 11	Hardware requirements	DC - Premium (24x7) Support with 4- hour Parts Delivery for Appliances- 100TB-6x25G-4x32G-INFO; DR - Premium (24x7) Support with 4- hour Parts Delivery for Appliances- 35TB-6x25G-4x32G-INFO	Pl consider premium support 24*7 for DC & DR. Premium (24x7) Support for V5270-36TB-6x25G-4x32G INFO	Tender terms prevail.